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FROM NAME: Ozzie A. Farres  
FLOOR:  
DIRECT DIAL: 202-955-1923

MESSAGE Application No. 09/660,814

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DATE: January 12, 2005  
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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application Number : 09/660,814 Confirmation No.: 8170  
Applicant : Donald F. Jemella *et al.*  
Filed : September 13, 2000  
Title : SERVICE CHARGE ADJUSTMENT PLATFORM  
TC/Art Unit : 3624  
Examiner: : J. Patel

Docket No. : 72167.000252  
Customer No. : 21967

Mail Stop Non-Fee Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

CONFIRMATION OF NON-FINALITY OF DECEMBER 6, 2004 OFFICE ACTION

Sir:

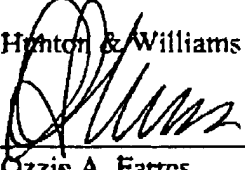
Upon receiving the December 6, 2004 Final Office Action, the undersigned contacted the Examiner on or about December 28, 2004 to discuss the finality designation. The undersigned explained that a Request for Continued Examination (RCE) (with the requisite extension fee) had been timely filed on December 3, 2004. The Examiner indicated that the Office Action should not have been made final and that the Office Action should be treated as non-final by Applicant. The Examiner indicated that he would issue an Interview Summary to clarify the record and set a shortened three-month statutory period for reply.

Accordingly, a response to the December 6, 2004 Office Action is due on or before March 6, 2005.

Respectfully submitted,

Hunton & Williams LLP

By:

  
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From-HUNTON & WILLIAMS

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